



Nepal Rastra Bank,
Assets and Service Management Department
Baluwatar, Kathmandu

Response to Pre-bid Queries

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This is to notify all concerned that Nepal Rastra Bank, Baluwatar, Kathmandu, Nepal, has provided undermentioned response upon the pre-bid queries received regarding the Bidding Documents for **The Procurement of The Supply, Delivery and Installation of Email Security Gateway (IFB No: NRB/ASMD/IT/ESG/NCB/01/081/82)** as per the notice published on 2081/07/14 on "Gorkhapatra" national daily newspaper.

Section V. Schedule of Requirements					
Purchaser Requirement: Minimum Specification of Email Security Gateway					
S.No.	Pg No.	Particulars	Bank's Requirement	Pre-bid Queries	NRB Response to Pre-bid Queries
9	75	Redundancy and Failover	Redundant hard drives or RAID configuration to ensure data integrity and availability. Hot-swappable hard disk. Dual power supply. Clustering for High Availability: i. At least two appliance shall be supplied and Configured for failover. ii. Management Unit, if required, shall also be supplied as part of the package.	Will request to remove Dual power supply, it will increase the commercial (The solution is with High Availability appliance. so, redundant power supply is not a critical point in this scenario. This change request will not affect the performance or security/availability of the solution) Dual Power supply will increase the commercial since Clustering itself is taking care of seamless availability.	Refer to point no. 9 of purchaser requirement of Schedule V. Schedule of Requirements of Bidding document for The Supply, Delivery and Installation of Email Security Gateway (IFB No. NRB/ASMD/IT/ESG/NCB/01/081/82)
10	75	Security Features	Outbound Email encryption	We need clarity whether from day 1 you need email encryption and if yes kindly mention quantity for how many mailboxes or should support encryption features if required.	The requirement is for encryption of outgoing emails through standard protocols like SMTPS with TLS support and is required to be configured during system implementation. Approximate number of users is 2000.
11	76	General Features	Authentic users using LDAP or RADIUS and 2- factor	Authenticate users using LDAP or RADIUS 2 factor for Admin or all users?	This requirement is for administrators to login to management portal.